

BERJAYA FOOD BERHAD
[Registration No. 200901032946 (876057-U)]
Incorporated in Malaysia

An Extract of Minutes of the Extraordinary General Meeting of the Company held at Perdana Ballroom, Bukit Jalil Golf & Country Resort, Jalan Jalil Perkasa 3, Bukit Jalil, 57000 Kuala Lumpur on Friday, 3 October 2025 at 10.00 a.m.

CHAIRMAN: Duli Yang Amat Mulia Tunku Shazuddin Ariff Ibni Al Aminul Karim Sultan Sallehuddin, Tunku Mahkota Kedah presided as Chairman of the Meeting.

PRESENT: As per Appendix “I” attached

IN ATTENDANCE:

Tham Lai Heng Michelle	}	Company Secretaries
Wong Siew Guek		
Wong Poo Tyng		

CHAIRMAN WELCOME SPEECH

Before the Meeting proceeded, Duli Yang Amat Mulia Tunku Shazuddin Ariff Ibni Al Aminul Karim Sultan Sallehuddin, Tunku Mahkota Kedah, the Chairman of the Company (“BFood”) welcomed the shareholders and proxies for their participation at the Extraordinary General Meeting (“EGM”) of the Company.

The Chairman then proceeded to introduce all the Board members, the Company Secretary, the Chief Financial Officer, the Management Team, the Principal Adviser from Maybank Investment Bank Berhad (“MIBB”) and the Lawyers from Messrs Wong Beh & Toh, who were present at today’s EGM.

MEETING RULES

The Chairman informed all shareholders and proxies present in the meeting room that any form of audio or video recording during today’s EGM is strictly prohibited. The Management reserves the right to confiscate any devices if they are not in compliance with the restriction. The confiscated device will be returned after the Meeting has ended and any recordings found will be deleted accordingly.

QUORUM

The Company Secretary confirmed that a quorum was present for the Meeting.

NOTICE OF MEETING

The Notice of EGM dated 18 September 2025 as contained in the Circular to Shareholders which had been sent to all shareholders and published on the Company’s corporate website within the prescribed period, was taken as read.

PROCEEDINGS OF MEETING AND VOTING MANNER

The Chairman informed the shareholders that in compliance with Paragraph 8.29A (1) of the Main Market Listing Requirements of Bursa Malaysia Securities Berhad, voting for the Ordinary Resolution to be considered at the EGM would be voted by poll electronically.

The Chairman further informed that he has been appointed to act as proxy for shareholders who were unable to participate in the EGM and he will vote in accordance with the instructions provided by those shareholders.

The Chairman further informed that the Company has appointed Berjaya Registration Services Sdn Bhd (“BRegistration”) as the Poll Administrator to facilitate the polling process and Symphony Corporate Services Sdn Bhd (“SCSSB”) as the Independent Scrutineer to verify and announce the polling results accordingly.

The Chairman moved on and informed the shareholders that the Board will deal with questions from shareholders during the Questions and Answers (“Q&A”) session only after the business at today’s EGM has been transacted. The questions raised during the Q&A session should be related to the agenda as specified in the notice of Meeting and the shareholders and proxies were requested to give their name for recording purposes.

The Chairman further informed the shareholders and proxies who are present in today’s EGM will be given a voting device upon entering the meeting room and the voting device are required to be returned to the device tagging officer at the exit upon leaving the meeting room.

To familiarise the shareholders and proxies with the voting process, BRegistration presented a short video clip which was played on the screen to provide the step-by-step guide on how to use the voting device for poll voting.

After the short video clip presentation, the Chairman then invited the Principal Adviser from MIBB to brief the shareholders on the Proposed Bonus Issue of up to 885,905,562 free warrants in BFood on the basis of 1 warrant for every 2 existing ordinary shares in BFood (“BFood Shares”) held by the entitled shareholders of BFood on an entitlement date to be determined and announced later (“Proposed Bonus Issue”).

A slide presentation via an audio clip on the Proposed Bonus Issue was presented to the shareholders covering, inter-alia, the following: -

- (i) Key terms of the Proposed Bonus Issue in terms of basis, issue size, tenure, implementation, exercise price (to be determined), ranking of the warrants and the new BFood Shares to be issued arising from the exercise of the warrants and listing status;
- (ii) Rationale for the Proposed Bonus Issue;
- (iii) Effect of the Proposed Bonus Issue;
- (iv) Approval required for the Proposed Bonus Issue; and
- (v) Timeline for implementation for the Proposed Bonus Issue.

After the short presentation by MIBB, the Chairman proceeded with the Ordinary Resolution as set out in the Notice of EGM.

ORDINARY RESOLUTION

-PROPOSED BONUS ISSUE OF UP TO 885,905,562 FREE WARRANTS IN BFOOD ON THE BASIS OF 1 WARRANT FOR EVERY 2 EXISTING ORDINARY SHARES IN BFOOD HELD BY THE ENTITLED SHAREHOLDERS OF BFOOD ON AN ENTITLEMENT DATE TO BE DETERMINED AND ANNOUNCED LATER

The Chairman then proceeded with the Ordinary Resolution on the Agenda which was to approve the Proposed Bonus Issue.

The Chairman began with addressing the question submitted by a shareholder prior to the EGM regarding the declaration of dividend. The Chairman informed that the Group will continue to undertake restructuring efforts focused on strengthening its core business, building resilience for sustainable growth, and expanding into overseas markets with the aim of narrowing losses. In view of the working capital required to support these initiatives, the Company will carefully evaluate the situation before making any decision on dividend payments.

After the pre-submission question had been addressed, the Chairman proceeded to address questions from the floor. Several shareholders and proxies made comments and sought clarifications on various issues which were duly addressed by the Chairman and Dato' Sydney, the Group CEO of the Company. A summary of the questions raised by the shareholders and proxies and the Company's responses were set out in Appendix "II" attached herewith.

VOTING ON THE ORDINARY RESOLUTION AND ANNOUNCEMENT OF POLL RESULTS

Upon the conclusion of the Q&A session, a video clip was re-played by BRegistration on the screen to provide the step-by-step guide to the shareholders on how to use the voting device for poll voting.

The Chairman then declared the poll opened and allocated 1 minute to the shareholders and proxies to cast their vote accordingly. Therefore, the voting session would be closed for the Independent Scrutineer verification and declaration of the poll results.

After the votes had been verified by the Independent Scrutineer, SCSSB, the Chairman called the Meeting to order. Mr Lee Chee Cai, the representative from SCSSB reported the results of the poll, which were then displayed on the screen as follows: -

		Vote For		Vote Against	
No.	Ordinary Resolution	No. of Shares	%	No. of Shares	%
1.	Proposed Bonus Issue	1,250,574,723	99.9934	82,581	0.0066

Based on the poll results, the Chairman then declared that the Ordinary Resolution was duly carried as follows: -

ORDINARY RESOLUTION

-PROPOSED BONUS ISSUE OF UP 885,905,562 FREE WARRANTS IN BFOOD (“WARRANTS”) ON THE BASIS OF 1 WARRANT FOR EVERY 2 EXISTING ORDINARY SHARES IN BFOOD (“BFOOD SHARES”) HELD BY THE ENTITLED SHAREHOLDERS OF BFOOD ON AN ENTITLEMENT DATE TO BE DETERMINED AND ANNOUNCED LATER (“PROPOSED BONUS ISSUE”)

“After some deliberations and clarifications on the queries raised by some members present on the Proposed Bonus Issue, the members resolved that subject to the approvals of all relevant authorities and/or parties being obtained in respect of the Proposed Bonus Issue, if required, approval be and is hereby given to the Board of Directors of BFood (“Board”) to issue up to 885,905,562 Warrants on the basis of 1 Warrant for every 2 existing BFood Shares held by the shareholders of BFood whose name appear in the Record of Depositors of the Company on the entitlement date to be determined and announced later in accordance with the provisions of the deed poll constituting the Warrants to be executed by BFood (“Deed Poll”).

AND THAT approval be and is hereby given to the Board to create and issue the Warrants and such additional Warrants as may be required or permitted to be issued as a consequence of the adjustments based on the salient terms of the Warrants as set out in the circular to the shareholders of BFood dated 18 September 2025 and the terms and conditions of the Deed Poll.

AND THAT any fractional entitlements of the Warrants that may arise from the Proposed Bonus Issue shall be disregarded and dealt with in such manner as the Board in its absolute discretion deems fit, expedient and in the best interest of the Company.

AND THAT approval be and is hereby given to the Board to allot and issue such number of BFood Shares credited as fully paid-up arising from the exercise of the Warrants during the exercise period of the Warrants in accordance with the terms of the Deed Poll.

AND THAT the new BFood Shares to be issued arising from the exercise of the Warrants will, upon allotment and issuance, rank equally in all respects with the then existing BFood Shares, save and except that the new BFood Shares will not be entitled to any dividend, right, allotment and/or other forms of distribution that may be declared, made or paid to the shareholders of BFood, of which the entitlement date is prior to the date of allotment and issuance of such new BFood Shares.

AND THAT the Board be and is hereby authorised to execute the Deed Poll and to do all acts, deeds and things as they may deem fit or expedient in order to implement, finalise and give effect to the aforesaid Deed Poll.

AND THAT the Board be and is hereby authorised to do all such acts and things and to execute, sign and deliver on behalf of the Company, all such documents as it may deem necessary or expedient in order to implement, give effect to and complete the Proposed Bonus Issue, with full powers to assent to any condition, modification, variation and/or amendment as may be required by any relevant authority or as the Board may deem fit, expedient and in the best interest of the Company.”

CONCLUSION

There being no other business to be transacted, the Chairman closed the Meeting at 11.40 a.m. and thanked the shareholders for their presence and participation at the Meeting.

Confirmed,

- Signed -

CHAIRMAN

Dated: 17 October 2025

BERJAYA FOOD BERHAD

[Registration No. 200901032946 (876057-U)]

Incorporated in Malaysia

EXTRAORDINARY GENERAL MEETING HELD ON 3 OCTOBER 2025**Present:****Directors**

1)	Duli Yang Amat Mulia Tunku Shazuddin Ariff Ibni Al Aminul Karim Sultan Sallehuddin, Tunku Mahkota Kedah	-Chairman/ Independent Non-Executive Director
2)	Dato’ Sydney Lawrance Quays	-Group Chief Executive Officer
3)	Tan Thiam Chai	-Non-Independent Non-Executive Director
4)	Chryseis Tan Sheik Ling	-Non-Independent Non-Executive Director
5)	Dato’ (Dr) Mustapha Bin Abd Hamid	-Non-Independent Non-Executive Director
6)	Datin Chee Yoke Kuan	-Independent Non-Executive Director
7)	Wan Nor Aida Binti Wan Azmi	-Independent Non-Executive Director

In Attendance

1)	Tham Lai Heng Michelle	} Company Secretaries
2)	Wong Siew Guek	
3)	Wong Poo Tyng	

By Invitation

1)	Chin Wan Ching	Chief Financial Officer of Berjaya Food Berhad
2)	Hen Jong Ren	Chief Financial Officer of Berjaya Corporation Berhad
3)	Anthony Koh	} Representatives from Maybank Investment Bank Berhad
4)	Adrian Leong	
5)	Howard Chong	
6)	Cynthia Toh Mei Lee	} Representatives from Messrs Wong Beh & Toh
7)	Alicia Ng Chui Ling	
8)	Fatin Husna Khairunnizam	
9)	Ching Chun Keat	} Berjaya Registration Services Sdn Bhd
10)	Crystal Chiew Chui Ling	
11)	Norazilah Binti Azman	
12)	Eric Tan Kai Meng	} Symphony Corporate Services Sdn Bhd
13)	Lee Chee Cai	
14)	Loh Paik Yoong	} Representatives from Group Investment, Berjaya Corporation Berhad
15)	Serene Siah Swee Ling	
16)	Foo Keet Mann	
17)	Yong Poh Yi	
18)	Hishamuddin Bin Abdul Halim	} Management Team of Berjaya Starbucks Coffee Company Sdn Bhd
19)	Heng Yee Chin	
20)	Lim B-Bee	
21)	Mohamad Iskhandar Bin Bajuri	
22)	Soh Siew Wan	
23)	Steven Anthony Soosay	

Shareholders, Proxies of Corporate Representative

As per the attendance sheets

BERJAYA FOOD BERHAD
 [Registration No. 200901032946 (876057-U)]
 Incorporated in Malaysia

Questions Posed by Shareholders and their Proxies at the Extraordinary General Meeting (“EGM”)

No.	Questions and Answers
Q1.	Refer to Page 7 of the Circular to Shareholders dated 18 September 2025 under Prospects of the Group, the Group has focused on diversifying into local and overseas markets while consolidating stores in the local market to strengthen core operations and establish a solid foundation for sustainable growth. With these measures in place, the Group is well positioned to drive strategic growth and capture opportunities in new markets. Although the Group has positive prospects for the financial year ended 30 June 2025, it has recorded losses over the past four quarters. In this regard, the shareholder raised the following questions: - (a) Whether the Group is likely to achieve profitability moving forward or will continue to experience increasing losses before improving. (b) Whether the boycott issue has been resolved and if there has been any improvement in turnover sales. (c) How the Group plans to overcome competition in a market dominated by strong competitors. (d) Whether the RM85 million impairment has been resolved and when it is expected to be fully addressed. (e) The performance of the Starbucks stores in Iceland. The Group CEO informed that the previous financial year was one of the most challenging periods for the Group. Despite this, the Group has consistently delivered value to shareholders. The boycott had a significant impact on sales; however, its effect is now subsiding, and the Group expects the positive sales trend to continue, reflecting encouraging prospects ahead. To address these challenges, the Group has implemented several decisive measures, including the closure of underperforming stores to optimise store performance and efficiency. Additionally, the brands have gained greater visibility through social media engagement, which has helped strengthen their market presence. Same-store sales growth has also shown improvement since the fourth quarter of the financial year ended 30 June 2025. Regarding competition, the Group CEO acknowledged that it is an inherent aspect of every business. Nonetheless, the Group has observed an improvement in market sentiment, which supports and sustain the current pace of growth. This momentum is considered healthy and sustainable for the Group’s future growth trajectory.

No.	Questions and Answers
Q1. (Cont.)	The Group CEO responded that the higher loss before tax recorded in the fourth quarter ended 30 June 2025 was primarily attributed to the impairment of property, plant and equipment, and right-of-use assets of the Group's non-performing stores. The Management has taken the necessary steps to address the impairment. The Group CEO further added that there are currently two Starbucks stores operating in Iceland. The business is performing reasonably well, as there has not been any significant negative sentiment observed in Iceland.
Q2.	Would the Board consider taking any legal action against individuals involved in the boycott of the Company's brand to prevent such actions in the future? A shareholder suggested collaborating with the Malaysian Communications and Multimedia Commission to address the boycott. The Group CEO replied that Starbucks Coffee International US has taken certain legal actions in the early stages of boycott against individuals who made defamatory statements about the brand and some of these actions have been made public. However, in Malaysia, such boycotts primarily occur through social media and taking legal action in this context may not be in the best interest of the Company, particularly during a period of heightened negative sentiment. The Group CEO further reported that many customers have begun to realise that the past rumors were inaccurate. The return of Muslim customers has also shown positive indications of recovery in business performance. The Group CEO concluded by thanking the shareholder for his suggestion.
Q3.	Refer to the fourth quarter results of the Group for the financial year ended 30 June 2025, the cash flow of the Company stood at RM17.5 million, with approximately RM2 million utilised per quarter. Furthermore, the Proposed Bonus Issue takes time to receive the funds from shareholders, as the funds are only received upon the exercise of warrants. The shareholder then raised the following enquiries: - (a) With the same-store sales growth increased, will the net cash flow for the coming quarter be positive due to the rental cost savings resulting from the closure of stores? (b) What is the number of store closures, and how much has the Company saved from closing these stores? (c) Will the Company keep or dispose of the signage after the store closures? (d) Will there be any additional impairment moving forward?

No.	Questions and Answers
Q3. (Cont.)	(e) The shareholder suggested repurposing the existing Starbucks outlets for other brands or products, instead of closing the stores, given their strategic locations. (f) Whether the Public Relations (“PR”) Global team had effectively addressed the Starbucks boycott issue with the public. The shareholder suggested that the Company should not rely solely on the Global PR team but also strengthen its focus and communication efforts in the local market. (g) The tenure and exercise price of the Warrants. (h) The shareholder suggested allowing shareholders to bring guests to the Company’s Annual General Meeting (“AGM”), citing ICapital Berhad as an example where such practice allows guests to gain further insights into the Company’s operations. The Group CEO informed that the store signages will be retained and not destroyed so that they can be reused or replaced in the future, as needed. This practice will also apply to other equipment and appliances, helping to reduce costs and lower losses. In terms of impairment, the Group CEO informed that all necessary impairments have been taken into consideration, and no significant impairments are expected moving forward. He added that a total of around 100 Starbucks stores had been closed with further closures to be determined based on prevailing circumstances. Regarding the repurposing of stores, the Group CEO clarified that this can only be implemented at selected locations and is subject to landlord approval. Some Starbucks stores initially intended for closure have been successfully converted into Paris Baguette outlets. On the PR matter, the Group CEO informed that the local PR team has undertaken the necessary measures to support and manage local sentiment towards the brand. He added that while the brand’s perception challenges are global in nature, the boycotts had been addressed and the situation has been improving. Concerning the Warrants, the Group CEO informed that the tenure of the Warrant is fixed at 10 years from the date of issuance with the exercise price set at a premium of up to 20% above the current market price. Regarding the invitation of guests to the AGM, the Group CEO informed that the Board will consider the suggestion if deemed appropriate in the future.

No.	Questions and Answers
Q4.	The shareholder acknowledged that the Proposed Bonus Issue is intended to reward shareholders for their continuous support and to strengthen the Company's capital base upon the exercise of the Warrants. He opined that the success of the corporate exercise would depend on the Company's future prospects. The shareholder noted that the Company had recorded increasing losses over the past four quarters for the financial year ended 30 June 2025. While the boycott initially impacted the Company's performance, he believed that the continued poor results indicate that the main challenges stem from competition and the current business model of Starbucks, which may be influenced by restrictions imposed by Starbucks Coffee International, US. Drawing from his perspective as both shareholder and a consumer of Starbucks, he opined that closing the under-performing stores alone would not resolve the underlying challenges faced by the Company. He then proposed the following suggestions to mitigate the risk of the Company falling under Practice Note 17 of Bursa Malaysia Securities Berhad ("Bursa Securities"): - (a) Revamp the business model of Starbucks to enhance competitiveness against other market players such as Zus Coffee, Luckin Coffee and etc, with particular emphasis on competitive pricing strategies and modernising store designs; (b) Develop innovative business strategies and strengthen the Company's strategic direction; and (c) Restructure the business development and strategic team. The Group CEO thanked the shareholder for his suggestions and noted with the concerns raised. The Group CEO informed that the Company's current focus is to regain the customers who discontinued their patronage during the boycott period and reassured shareholders that the Company remains committed to exerting all efforts to improve performance. He explained that certain operational aspects are subject to restrictions imposed by Starbucks Coffee International US. Despite the constraints, the Company continues to navigate and manage its operations within the prescribed parameters. The Group CEO reiterated that the corporate exercise had been carefully planned and thoroughly considered prior to being presented for shareholders' approval.

No.	Questions and Answers
Q5	The shareholder concurred with the views by another shareholder regarding the proposed change to Starbucks' business model. He opined that the "Lifestyle concept" is no longer contributing positively to the Company's bottom line and profitability. He further commented that Starbucks's range of food and beverage offerings as well as its pricing, lacks competitiveness compared to other market players. The shareholder then raised the following questions: - (a) Pursuant to the Listing Requirement of Bursa Securities, a listed company is not permitted to hold treasury shares exceeding 10% of its total issued shares. As of the current date, the total number of shares purchased and held as treasury shares by the Company stands at 9.10% of its total issued shares. In view of the absence of dividend declarations since 2024, the shareholder suggested that the Board consider distributing share dividends by way of treasury shares. (b) The shareholder also proposed that the Board simplify the procedure for exercising warrants into shares and minimise the related processing fee, citing past negative experiences with other listed companies. He further requested the Board to explain the Company's procedures for the exercise of warrants into shares. The Chairman thanked the shareholder for his suggestions and informed that the Board has yet to decide on the treatment of the treasury shares. Mr. Ching Chun Keat, the representative from Berjaya Registration Services Sdn Bhd explained that the warrant holders may exercise their warrants into shares either through manual submission or via an online platform. He added that the exercise procedures for BFood warrants will be published on the portal of Berjaya Registration Services Sdn Bhd after the listing and quotation of the bonus warrants to Bursa Securities with minimal cost to warrant holders and the Company.
Q6	The shareholder enquired whether the proxy form could be submitted either as a physical copy or through online submission. The shareholder also enquired whether the timeframe for listing the shares is within two weeks following the submission of the exercise form. The Company Secretary informed that the proxy form may be submitted either as a physical copy delivered to the registered office or through online submission via the designated platform. However, for online submission, individual shareholders are required to register as a user of the Berjaya Registration Portal prior to submitting the form. Detailed instructions on the e-proxy lodgment process are provided in the Administrative Guide set out in the Circular to Shareholders dated 18 September 2025. Mr. Ching Chun Keat informed that the new shares will be listed on the Bursa Securities within the required timeframe as stipulated under the Listing Requirement of Bursa Securities following the submission of the exercise form.

No.	Questions and Answers
Q7	The shareholder opined that the Board only provided a general explanation regarding the boycott issue and remarked that the matter could not be resolved merely through explanations. He stated that, as a shareholder of the Company, he was not concerned with the conflict in the Middle East but was dissatisfied with having to bear the consequences of the boycott. The shareholder then asked the Board whether they agreed with his view. The Group CEO responded that if more people shared the shareholder's perspective, the situation would likely improve.
Q8	A shareholder inquired about the number of KRR outlets that had ceased operations. The shareholder also suggested that the Board consider localizing KRR's recipes similar to Nando's approach by introducing a wider variety of dishes and sauces to attract more customers. In addition, the shareholder sought clarification regarding rumors of the closure of the KRR outlet at Paradigm Mall in April 2025, noting that the outlet remains operational to date, and inquired about the rationale for its continued operation. At this juncture, another shareholder shared feedback regarding frequent stock shortages of nasi lemak and long waiting times at the KRR outlet in Paradigm Mall. The Group CEO informed that approximately 20 KRR outlets had been closed. He further explained that KRR has localised adapted its menu by introducing dishes such as rendang and nasi lemak to better suit local tastes. He stated that he was unaware of the source of the closure rumor and clarified that, while there is currently no plan to close the KRR outlet at Paradigm Mall, it may be reviewed for potential closure should its performance fall below expectations. The shareholder's feedback regarding the shortage of nasi lemak and the long waiting times at the Paradigm Mall outlet was noted and will be communicated to the Management for their further action.

No.	Questions and Answers
Q9	The shareholder suggested that the Board consider attracting foreign customers from China and India and tailoring the food and beverage offerings at each outlet to suit their preferences. The shareholder cited, as an example, that an outlet targeting Indian customers should avoid serving beef, while an outlet catering to Chinese customers might include pork in its menu. The shareholder also noted that some outlets are facing language barriers between customers and staff. The Group CEO thanked the shareholder for the suggestions and explained that the Company operates under Shariah and Halal principles and therefore must ensure that all aspects of its operations remain Shariah-compliant.
Q10	The shareholder sought clarification regarding the value of the vouchers issued for the EGM. He also expressed disappointment with the Purchase-with-Purchase (“PWP”) Kenny Rogers Roasters (“KRR”) vouchers, which offer a 50% discount on the second meal only when the first meal is purchased at full price. The Chairman informed that the vouchers distributed for the EGM comprised a mix of complimentary Starbucks beverage, cash vouchers and discounted vouchers. The Group CEO further explained the types of vouchers issued to shareholders and proxies for the EGM as follows: - <u>Complimentary/ Cash vouchers</u> 1. Starbucks complimentary handcrafted beverage voucher 2. KRR RM10 cash voucher 3. Paris Baguette RM10 cash voucher <u>PWP vouchers</u> 4. Starbucks Buy1 Free1 voucher 5. KRR 50% off 2nd quarter meal voucher The Group CEO assured shareholders that the vouchers will be improved and that better vouchers will be offered at the next AGM.
Q11	A shareholder suggested offering Starbucks beverages instead of coffee and tea served by the Resort. She also noted that printed physical vouchers for PWP promotions incurs additional costs to the Company and provide little benefit to shareholders. The shareholders also shared positive feedback about the KRR outlet at Sunway Medical Centre, commending it for its high customer traffic. The Group CEO thanked the shareholder for her suggestions and positive remarks.

No.	Questions and Answers
Q12	A shareholder commented that they preferred e-vouchers using BInfinite application instead of printed physical vouchers for voucher redemption. The Group CEO thanked the shareholder for the suggestion and took note of the concern raised.
Q13	A shareholder enquired about the rationale behind the closure of the Starbucks store at AEON Mall, Shah Alam. The Group CEO explained that Starbucks stores are only closed when necessary. The closure of the store does not mean it will not reopen in the future, as some closure are part of a downsizing strategy, with plans for future re-opening.
Q14	A shareholder enquired why there is no dedicated mobile application for KRR, whereas Starbucks and BLoyalty each have their own applications. The shareholder opined that consolidating all brands under a single application would simplify operations and reduce handling costs. The Group CEO clarified that KRR and most Berjaya brands are integrated into BInfinite platform, whereas Starbucks application operate separately as part of its global loyalty program.
Q15	A shareholder reported encountering an issue with her Starbucks card, which displayed an error when scanned. The Group CEO informed that the Management team would liaise with her and provide assistance regarding the Starbucks card issue after the conclusion of the EGM.